

MTN Business



MTN Sh@reLink.










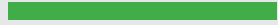


One Internet link, your network,
shared your way.



Getting started.



Specifications	
Operating frequency:	HSPA/UMTS 2100 MHz, GSM/GPRS/EDGE 850/900/1800/1900 MHz
Speed:	7.2 downlink, 2 uplink
Ethernet:	4 Ports (RJ45) 10/100a
Telephony:	1 Port (RJ11) for attaching an analogue phone
Wi-Fi:	802.11g

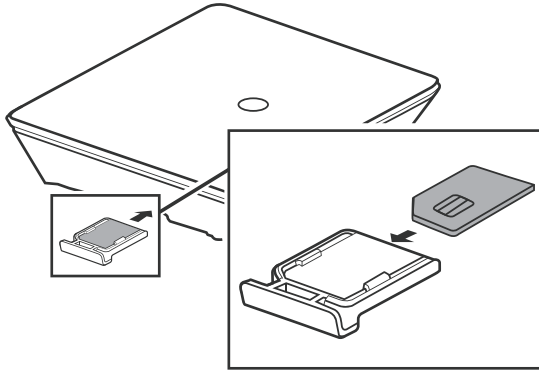
Power LED	Signal LED	WLAN LED	Mode LED
<i>Yellow constant</i>  Data card power on	<i>Red flashing</i>  SIM card error	<i>Yellow constant</i>  WLAN enabled	<i>Green flashing</i>  GPRS (GSM/GPRS/EDGE) registration
	<i>Red constant</i>  Weak signal	<i>Yellow flashing</i>  Active WLAN connection	<i>Blue flashing</i>  3G (WCDMA/HSDPA) registration
	<i>Yellow constant</i>  Medium signal strength		<i>Green constant</i>  GPRS (GSM/GPRS/EDGE) connection
	<i>Green constant</i>  Strong signal strength		<i>Blue constant</i>  WCDMA connection
			<i>Cyan constant</i>  HSPA connection

Setting up MTN Sh@reLink in 10 steps:

STEP *Insert the SIM card.*

1

Remove the card slot from MTN Sh@reLink. Slide the SIM card into the card slot with the golden contact facing upward. Insert the card slot into the MTN Sh@reLink device.

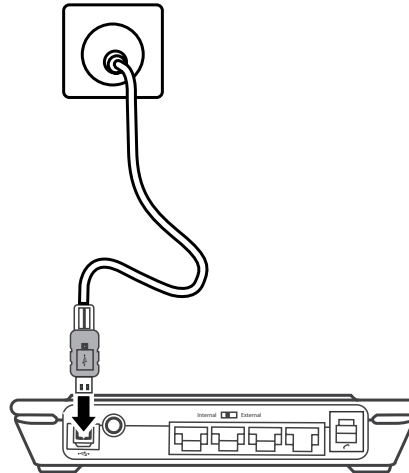


⚠ Caution: Before inserting or removing the SIM card, you must disconnect the MTN Sh@reLink device.

STEP *Connect to the power adapter.*

2

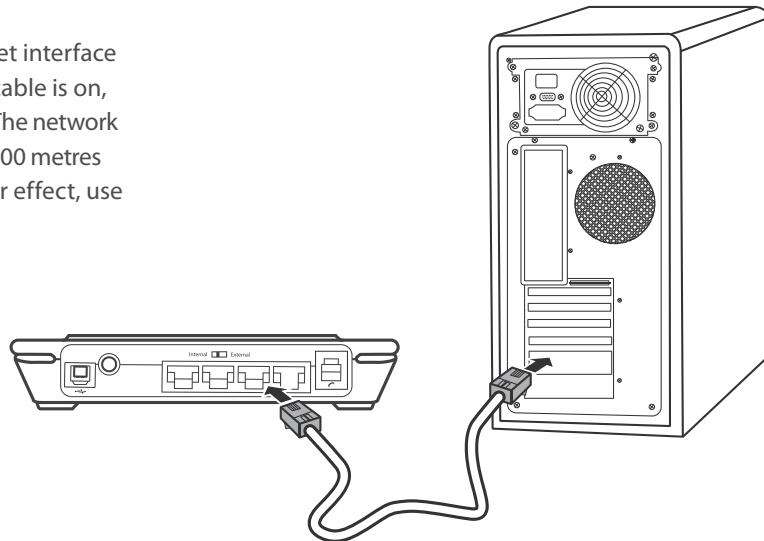
Use a power adapter that is compatible with MTN Sh@reLink, otherwise the device may be damaged.



STEP *Connect to a PC.*

3

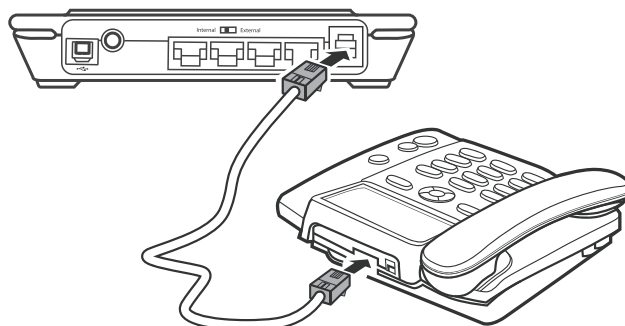
If the indicator of the Ethernet interface connecting with a network cable is on, the connection is successful. The network cable cannot be longer than 100 metres (328 feet). To achieve a better effect, use a shielded cable.



STEP *Connect to a telephone set.*

4

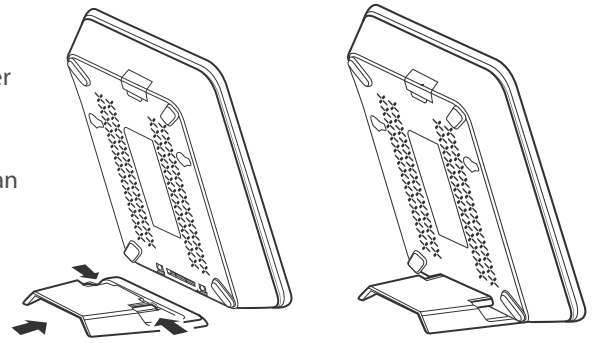
The communication quality of the telephone set can be interfered with by the wireless signal. Place the telephone set one metre away from the MTN Sh@reLink device.



STEP 5 *Placing MTN Sh@reLink.*

MTN Sh@reLink can be placed horizontally on a table, hanging against the wall, or leaning against the pedestal. Place the device on a higher surface or near the window, so it can receive stronger signals. Press the bayonet of the pedestal and place the MTN Sh@reLink device into the pedestal as shown in the figure. Thus, the MTN Sh@reLink device can lean against the pedestal.

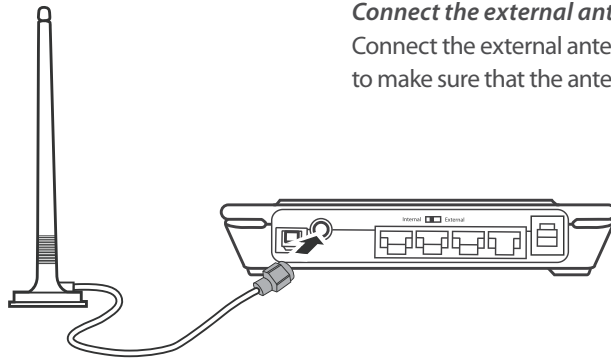
⚠ Caution: To avoid electrical devices from interfering with the wireless signal, place electrical devices one metre away from the MTN Sh@reLink device.



STEP 6

Connect the external antenna (optional).

Connect the external antenna cable with the antenna jack to the main unit. Screw in the antenna to make sure that the antenna is tightly connected with the antenna jack.



Note: You can choose whether to use the external antenna. In an area covered by strong signal strength, you can switch to the internal antenna and uninstall the external antenna. In an area covered by weak signal strength, you can install the external antenna and switch to the external antenna. For details of antenna selection, consult your local dealer.

Power on MTN Sh@reLink:

STEP 7 *Power on MTN Sh@reLink.*

Press and hold the ON/OFF button to power the MTN Sh@reLink device on or off.

STEP 8 *Make a call.*

When you hear the dial tone after picking up the handset, you can make a call.

STEP 9 *Dial-up access.*

By default, MTN Sh@reLink dials up to access the Internet as required. You can directly use network services such as web browsing and receiving or sending emails.

STEP 10 *Log in to MTN Sh@reLink Web management.*

If you need to configure the WLAN or other gateway-related settings, you need to access the gateway management page by typing <http://192.168.1.1> in your Internet browser's address bar. For detailed operations, refer to the MTN Sh@reLink user guide.

Admin: Has the right to view and modify configurations, and the default password is "Admin".

User: Has the right to view only the basic information and the default password is "User". **Note:** To avoid conflicting configurations, only one user is allowed to log in to the gateway management page at a time.

Understanding the gateway running status via the indicators.

Power indicator: Steady on and in yellow, MTN Sh@reLink is switched on successfully.

WLAN indicator: Steady on and in yellow, the WLAN is enabled. Blinking, data is transmitting.

Signal strength indicator: Fast blinking in red: SIM card faults (SIM card does not exist or the PIN code is not verified).

Steady on and in red: Signal strength at level one (weak).

Steady on and in yellow: Signal strength at level two or three (middle).

Steady on and in green: Signal strength at level four or five (strong).

Support.

MTN Customer Services.

Both MTN Customer Services and the Service Provider Customer Services (SPCS) can assist the customer with value-added services and MTN specials. MTN Service Provider Helpdesk will assist the Service Provider (SP) with voice, data and SMS usage queries.

Service Provider Customer Services.

SPCS will assist the customer with contract details, suspensions, activations/deactivations, subscription fees, price plan migrations, loading and cancelling products/services, SIM swaps and invoices. SPCS may also escalate credit requests to MTN SP Helpdesk.

MTN Business Solutions Helpdesk.

For technical assistance, which includes setting up of an MTN Sh@reLink device, assistance with firmware upgrades, as well as troubleshooting and fault-finding, please contact the MTN Business Helpdesk on 1555.

Contact information:

For further information, visit www.mtn4sme.co.za
or visit your nearest MTN outlet.

